

E²P Invoicing Billing and Credit Management

●●● Overview



Efficient receivables and credit management are critical for optimizing customer relationships, minimizing risk and maximizing cash flow. The Ecosystem Enabling Platform (E²P) comprehensive billing and credit management functionality places pro-active tools in the hands of credit managers allowing them to manage their work efficiently and effectively.

Visibility and control are at the heart of E²P's credit management system. Users who have been assigned credit management permission can easily access all credit information required to automate and efficiently manage receivables activities.

E²P helps prioritize accounts based on defined criteria to manage the collections process. It also researches account history and take action on the spot to guarantee payments.

●●● Key Features

- Alerts & Notes
- Customer research
- History, reporting & trend analysis
- Credit Rating support
- Credit information management
- Automatic and Manual credit hold
- Multi-level credit limits authorization
- Multiple cycles of customers' billing
- Multiple billing options
- Consolidated statements
- Collection's management
- Unapplied credits and payments reporting
- Receivables management
- Overdue invoices and bills monitoring
- Payment terms options
- Invoices/Bills summary screen
- Drill down access to invoice details
- Current account and aging balances



● ● ● Key Benefits

● ● ● *Ease of Tracking Customer Financials:*

Invoice and payment history is available through one screen viewing of summary & detailed information. Summarized invoice information allow for drill down access to individual invoice details.

● ● ● *History, Reporting and Trend Analysis:*

A complete historical record of customer communication, orders, invoices payments, products purchased, credit history and other associated credit & collections information relating to the account is maintained in E²P CRM.



● ● ● *Unlimited Fixed and Custom Reports:* Create unlimited reports with Crystal Reports® for customer service trend analysis, customer payment behavior trends, and additional customer service and support analytics.

● ● ● *Dispute Recognition:* Disputed charges may be flagged and added to a special alert list for follow-up. Disputed charges are excluded from credit control.

The E²P extensive invoicing, billing, credit control and payments management capabilities allow for improved cash flow of the organization through being able to:

- ***Prevent:*** New sales quotes and orders are automatically checked against pre-defined credit terms and limits.
- ***Identify:*** Credit alerts provide early identification of credit issues and enable proactive management of developing situations.
- ***Investigate:*** Easy access to current & historical customer information including credit limits, order activity, payment history, current balance & overdue status provides the research required for situation assessment.
- ***Decide:*** Informed decision-making in situation-specific circumstances empowering managers to decide on the best path for handling critical customer relationships.
- ***Record:*** Record promises to pay and follow-up to confirm promise has been honored.
- ***Collect:*** Upon contacting the company, record any payments received or new contact information identified.

● ● ● Contacts

🏠 33 Ibrahim Abo El Naga Street, Nasr City, Cairo, Egypt.

☎ 08000 693 693

@ info@mw3.com.eg

Facebook.com/MobileWave3

Twitter.com/MobileWave3

Youtube.com/MobileWave3